



SUSTAINABILITY AT HOTEL ATLANTIC EL TOPE

The ATLANTIC EL TOPE Hotel continuously works to improve the impact we have on people and places, reviewing this document annually.

We are committed to reducing our greenhouse gas emissions and to protecting and supporting biodiversity. For example, in 2024 we eliminated the use of diesel for generating hot water.

In 2024, we set a goal to reduce our greenhouse gas emissions from energy, water, and waste by 50% before the end of 2030. We achieved a reduction of 51 tonnes in 2024, along with an additional 99.5 tonnes of CO₂ emissions from energy use.

We are implementing a series of new initiatives across all our operations that will help us reach our 2030 target. We inform and encourage our guests, employees, and visitors to support us by following the reminders placed throughout the hotel regarding water and energy conservation, as well as responsible tourism guidelines that promote minimizing waste.

We are proud to collaborate with local organizations by donating mattresses to animal shelters on the island, offering vouchers and stays for fundraising activities, providing accommodation for local events, and more.

In 2026, we will focus on supporting volunteer projects organized by the Island Council, carrying out various activities on the island such as reforestation, beach clean-ups, and mountain clean-ups.

The ATLANTIC EL TOPE Hotel is committed to respecting and protecting human rights. We believe that everyone should be treated fairly and with respect. As part of this commitment, we regularly train our staff on preventing discrimination, have developed a company equality plan, and have opened a new direct communication channel with our clients and employees, among other actions.

We are also committed to safeguarding the well-being of children and young people. As part of our policy, we strongly encourage reporting any suspicion of child exploitation or abuse to the police. We urge our guests, staff, and visitors to report any such concerns by calling 112 or by going directly to the police station located at Avenida José María del Campo Llarena, 3, in Puerto de la Cruz.

Puerto de la Cruz, January 1, 2026

HOTEL ATLANTIC EL TOPE